

## Agenda of **Ground Operations Forum**

**Date:** 6 November 2025 (Thu)

**Time:** 10:00-13:00

**Location:** Main Stage



Time	Sessions	Speakers/Panelists
10:00-10:30	<b>Opening Keynotes</b>	<b><u>Speakers</u></b> <ul style="list-style-type: none"><li>• Norbert Marx, CEO China Airport Service Ltd.</li><li>• Wing Yeung, Director, Service Delivery, Airport Authority Hong Kong</li></ul>
10:30-11:30	<b>CEO Panel:</b> Innovations in Ground Operations	<b><u>Moderator</u></b> <ul style="list-style-type: none"><li>• Michael Portier, Director Aviation &amp; Aerospace, Surbana Jurong Group</li></ul> <b><u>Speakers</u></b> <ul style="list-style-type: none"><li>• Raymond Lo, CEO Menzies CNAC Air Terminal Services Ltd</li><li>• Rakesh Nagi, Director of the Aviation Studies Institute</li><li>• Norbert Marx, CEO, China Aircraft Service Ltd.</li><li>• Paul Cheng, Executive Director Operations, HACTL</li></ul>
11:30-12:00	<b>Leadership Panel:</b> The Integration of Technology & People at Airports	<b><u>Moderator</u></b> <ul style="list-style-type: none"><li>• Andy Bien, Chief Aviation Officer, Neural Lab</li></ul> <b><u>Speakers</u></b> <ul style="list-style-type: none"><li>• Prasad Nair, Head of Business Excellence and Quality, Goa Airport</li><li>• Verena Dollberg, Program Director Corporate Strategy and Digitalization, Fraport AG</li><li>• Philip Autekie, Masterplanner, Brussels Airport Company</li></ul>

12:00-12:30	<b>Panel Discussion:</b> Women & Youth in Aviation	<b>Moderator</b> <ul style="list-style-type: none"> <li>• Luis Felipe de Oliveira, former Director General and CEO, ACI World and Aviation Leader</li> </ul> <b>Speakers</b> <ul style="list-style-type: none"> <li>• Sarah Samuel, Senior Vice President, Amadeus Asia-Pacific</li> <li>• Sophie Montenot, Director, Global Digital Lead, Surbana Jurong Consultants Pte. Ltd.</li> <li>• Professor Shen Danyang, Civil Aviation University China</li> <li>• Jin Fan, Associate Director and APAC Aviation Leader, Arup</li> </ul>
12:30-13:00	Leading the Revolution of Digital Scene for Intelligent Airport	<b>Speaker</b> <ul style="list-style-type: none"> <li>• Yang Yanwu, Overseas Market Director, Shanghai Yihang</li> </ul>
13:00-14:00	Networking Lunch	